



Untamed, Unrivaled

Welcome to JBSA Community Connection



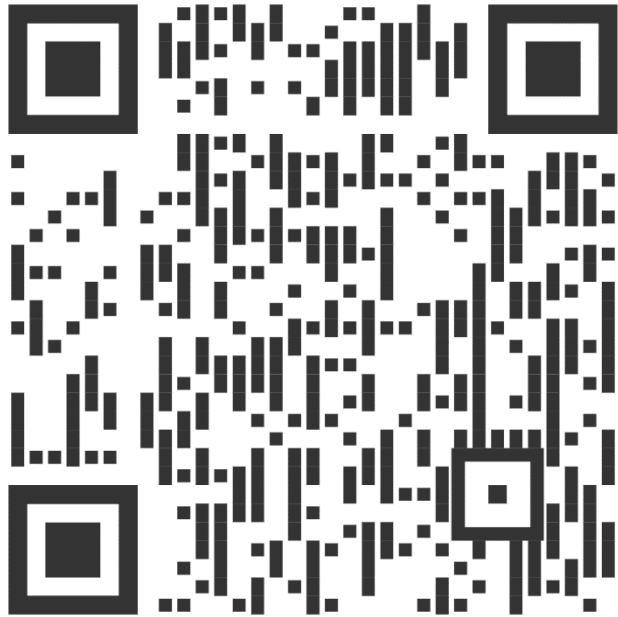
JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



JBSA Community Connection



Untamed, Unrivaled



**JBSA Community
Connection Slides**

<https://jbsa.mil>



**JBSA Community
Connection Feedback**

<https://ice.disa.mil/index.cfm?fa=card&sp=149485>



Untamed, Unrivaled

MWR Highlights



JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



MWR Events



Untamed, Unrivaled

March

- **Now thru April 4:** Easter Meals to Go
 - Gateway Club (LAK), (210) 645-7034 & Parr Club (RND), (210) 658-7466
- **March 24:** Skate Night, 7-9 p.m., Youth Prgms (RND)
- **March 24:** 3 on 3 Basketball Tourney, 2-4 p.m., Warhawk Fitness Center (LAK)
- **March 25:** Boat Driving Course, 11 a.m. to 1 p.m. (JBSA Recreation Park @ Canyon Lake)
- **March 25:** Kayak & Paddle Board Class, 10 a.m. to noon (JBSA Recreation Park @ Canyon Lake)
- **March 25:** Dutch Oven Cooking Class, 1-2 p.m. (JBSA Recreation Park @ Canyon Lake)
- **March 25:** Parents Night Out, 6-10 p.m., Youth Programs (LAK, RND, and FSH)
- **March 25:** Junior Taste of JBSA, 6-10 p.m., Youth Programs (RND)
 - For all JBSA Youth, ages 9-18, cost \$12 per youth
- **March 25:** Taste of JBSA, 6-10 p.m., Parr Club (RND)
 - Cost \$35 in advance, includes 5 beer/wine tastings and food tastings from each club
- **March 26:** Enchanted Rock Rappelling Trip, 9:30a.m. to 7p.m., ODR (LAK)
 - Cost \$130, includes roundtrip transportation
 - Sign up, call LAK ODR at (210) 925-5532



502d Force Support Squadron Presents

PRESENTS

TASTE OF JBSA

BEER • WINE • FOOD

MARCH 25 • 6-10 p.m.
JBSA-Randolph Parr Club

ADULTS ONLY • ID CHECK AT DOOR • REGISTRATION REQUIRED

FOR MORE INFO VISIT JBSATODAY.COM



Tickets:
\$35 pre-event
\$45 at door



NO FEDERAL ENDORSEMENT OF SPONSORS INTENDED.



MWR Events



Untamed, Unrivaled

April

FSS MWR
JOINT BASE SAN ANTONIO

502d FORCE SUPPORT SQUADRON PRESENTS

Easter

Meals to Go

Relax this Easter and let the Clubs do the cooking for you. Save yourself some time by taking advantage of the meals-to-go.

Brisket with BBQ Sauce (7 lbs.) or Ham with Raisin Sauce (9 lbs.)

Brisket or Ham Meal:
• Whipped Potatoes w/Gravy • Golden Brown Macaroni and Cheese • Buttered Corn
Green Beans • Dinner Rolls • Apple Pie

RANDOLPH PARR CLUB

We will be taking orders from March 21 to April 4. To place an order or for more information, please call (210) 658-7446 from 9 a.m. to 1 p.m. or email us at jbsarandolphclubs@gmail.com. All Easter meals must be picked up on April 7 between 10 a.m. to 2 p.m.

Pricing:
Entree only: \$75/members or \$80/nonmembers
As a meal: \$110 members or \$120 nonmembers

JBSA502FSS

- **April:** Month of the Military Child Bowling Special, 1-4 p.m. (RND)
- **April 1:** Purple Up Event, 9:30 a.m. to 1:30 p.m., Heritage Park (RND)
 - Free, open to all JBSA families, includes games, food, interactive inflatables, crafts and more
- **April 1:** College Basketball Finals Teen trip, 7 a.m. to 9 p.m. (LAK)
- **April 1:** Stargazing, 8:30-9:30 p.m. (JBSA Recreation Park @ Canyon Lake)
- **April 1 & 23:** Beyond Marina Boat Tour, 11 a.m. to 2:30 p.m. (JBSA Recreation Park @ Canyon Lake)
- **April 1-2:** 3D Archery Competition, registration is 8-10 a.m. (Camp Bullis)
- **April 3:** School-Age Summer Camp Registration begins April 3
 - Log into militarychildcare.com to request care
- **April 3:** Customer Appreciation, 11 a.m. to 1 p.m. Rambler Fitness Center (RND)
- **April 3:** Pre-teen/Teen Summer Camps Registration begins
 - Sign up through CYPBMS
- **April 3 & 17:** Bingo Extravaganza, Kendrick Club, 6:30 p.m. (RND)
- **April 7:** 4 on 4 Volleyball Tourney, 5-9 p.m., Warhawk FC (LAK)



MWR Projects



Untamed, Unrivalled

JBSA Recreation Park @ Canyon Lake \$4.2M NAF Recreational Lodging Refresh FY22/23

- 33 Cottages - 3Bd/2 Bath
- First 5 units ordered and in production que, Palm Harbor, Austin TX. ECD FY23 Q3
 - 10 Bunkhouses - Complete
- 15 Bungalows -10/15 delivered – ECD 1Jun23
 - 18 Yurts – ECD 1May23
- Return on investment (ROI) – 4.8 years

On the Horizon - Projects

- Fiber communication – 2 phase commercial internet infrastructure upgrade
 - Phase 1 ECD 3Mar23
 - Phase 2 ECD 1May23
- VSI business system upgrade ECD 1May23





MWR Events



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April

502D FORCE SUPPORT SQUADRON PRESENTS

Beyond the Marina

BOAT TOURS

JOINT BASE SAN ANTONIO
502D FORCE SUPPORT SQUADRON
RECREATION PARK

**JBSA-RECREATION
PARK AT CANYON LAKE**

MARCH 18 AND APRIL 1 & 22

11 A.M. TO 12:30 P.M.

BOAT TOURS

ENJOY BREATH TAKING SCENIC VIEWS, DISCOVER CANYON LAKE'S HISTORY AND THE TOWN THAT STILL RESIDES BENEATH IT'S WATERS.

This hour and a half boat tour is open to all DoD ID card holders and costs \$30 per adult and \$15 per child, 12 and younger. To make reservations or for more information, call (830) 964-3576 or email jbsalodgingres@gmail.com.

JOINT BASE SAN ANTONIO
502D FORCE SUPPORT SQUADRON
RECREATION PARK

JBSA502FSS

JBSAtoday.com

- **April 7:** Glow in the Dark Dodgeball, 7-9 p.m., (RND)
- **April 8:** Pick-a-Pro Golf Tourney
 - FSH Golf Course, (210) 221-9386 and LAK Golf Course, (210) 671-3466
- **April 8 & 22:** License to Carry Classes, 8 a.m. to 1 p.m. (Camp Bullis)
 - Cost \$80, must be 21, call (210) 363-2332 to sign up
- **April 8:** Doggy Easter Egg Hunt, 11 a.m. to 2 p.m., Arnold Hall (LAK)
- **April 9:** Easter Buffet, 8:30-10:30 a.m., Gateway Club (LAK)
- **April 12:** How to Boil Crawfish Workshop, 5:30-6:30 p.m., Outdoor Recreation
 - Cost is \$15, call LAK ODR at (210) 925-5532 to sign up
- **April 15:** Baseball Opening Ceremonies, 9 a.m. at FSH & LAK 10 a.m. at RND
- **April 15 & 29:** Boat Driving Course, 11 a.m. to 1 p.m. (JBSA Recreation Park @ Canyon Lake)
- **April 15 & 29:** Kayak & Paddle Board Class, 10 a.m. to noon (JBSA Recreation Park @ Canyon Lake)
- **April 21:** Family Skate Night, 7-9 p.m., (FSH)
- **April 21:** Fiesta Party, 4-11 p.m., Gateway Club (LAK)



MWR Events



Untamed, Unrivaled

April

**MILITARY DEMONSTRATIONS • DISPLAYS
FAMILY ACTIVITIES • LOCAL VENDORS**

LIVE PERFORMANCES BY

323RD ARMY BAND "FORT SAM'S OWN"
U.S. AIR FORCE BAND OF THE WEST
COUNTRY-BLUES-ROCKER FRANKIE BALLARD
SINGER-SONGWRITER JOEY ANDERSON

**FREE ADMISSION!
OPEN TO THE PUBLIC**

For more information visit JBSA's Facebook or JBSA.mil



**April 22, 2023
Noon - 9:30 p.m.**

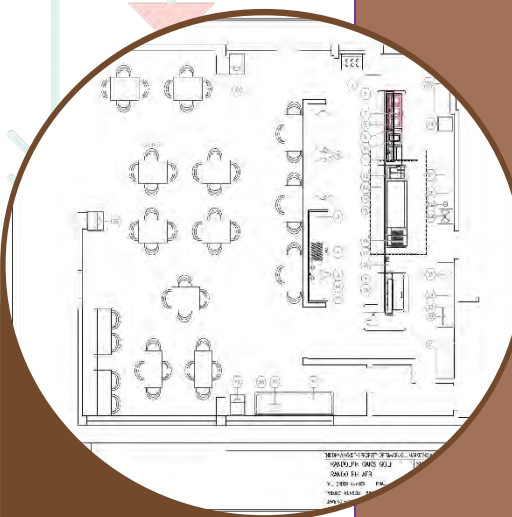
- **April 22:** Joint Base San Antonio Open House, MacArthur Parade Field, noon to 10 p.m.
 - Includes interactive inflatables, youth activities, shopping vendors, static displays, drone show and food & beverages for purchase (FSH)
 - Live music all day with AF Band of the West, Army Band, Joey Anderson and Frankie Ballard
- **April 26:** Registration Deadline for Army 10-Miler, pick up form at any FSH Fitness center
- **April 22:** Dutch Oven Cooking Class, 1-2 p.m. (JBSA Recreation Park @ Canyon Lake)
- **April 27:** Purse Bingo, Sam Houston Community Center, 6 p.m. (FSH)
- **April 28:** Parents Night Out/Give Parents a Break, 6-10 p.m. @ FSH
- **April 28:** Virtual Bingo Night, 6:30 p.m., free, to register check JBSAtoday.com
- **April 29:** Parents Night Out/Give Parents a Break, 6-10 p.m. @ LAK & 1-5 p.m. @ RND
- **April 29:** End of Fiesta 5K, Heritage Park, 7:20 a.m. (RND)
- **April 29:** Government Canyon Hike, 10 a.m. to 3:30 p.m.
 - Cost \$20, includes roundtrip transportation
 - Sign up, call LAK ODR at (210) 925-5532



MWR Projects



Untamed, Unrivaled



The Greens @ JBSA – Randolph Oaks Mulligans Grill

\$326K NAF Food and Beverage Refresh

- Creates a streamlined customer experience focused on quality, speed, and overall efficiency
 - New serving line and kitchen equipment
 - New grab and go items
- Dining room upgrades with condiment/collection stations
 - ECD 14MAR23





MWR Events



Untamed, Unrivaled

May

JBSA RECREATION PARK AT CANYON LAKE

Lakin' it Easy

May 6 • 10 A.M. to 3 P.M.

JACOBS CREEK PARK AT CANYON LAKE

GAMES ARCHERY BOAT TOURS FOOD TRUCKS WATER SLIDES WATER SPORTS ACTIVITIES

RBFCU  rbfcu.org

USAA 

For more information, call
(210) 652-5763.

Free Entry to all DoD ID Cardholders

No federal endorsement of sponsor intended.

- **May 1-31:** Youth Basketball Registration thru CYPBMS (LAK)
- **May 5:** Teen Mega Lock-In, 7 p.m. to 7 a.m., open to all teens, (LAK)
- **May 5:** Warrior Golf Scramble, 12:30 p.m. (FSH)
- **May 5:** Cinco de Mayo Party, 4-11 p.m., Gateway Club (LAK)
- **May 6:** Stargazing, 8:30-9:30 p.m.
(JBSA Recreation Park @ Canyon Lake)
- **May 6:** Beyond Marina Boat Tour, 11 a.m. to 2:30 p.m.
(JBSA Recreation Park @ Canyon Lake)
- **May 6:** Blind Draw Golf Scramble, 8 a.m. start (LAK)
- **May 6:** Lakin It Easy, 10 a.m. to 3 p.m.
(JBSA Recreation Park @ Canyon Lake)
 - Event is free to all DoD ID cardholders & includes boat tours, slides, water sport activities, archery, food trucks
- **May 6-7:** 3D Archery Competition, registration is 8-10 a.m.
(Camp Bullis)
- **May 8-June 9:** Youth Kickball Registration thru CYPBMS,
deadline June 9
- **May 11:** Family Bistro Night, 4:30-6 p.m., Youth (FSH)
- **May 12:** Middle School Prom, 6-10 p.m., Youth (FSH)
- **May 13:** Mother/Son Dance, 5:30-7:30 p.m., Club
Sign up (210) 645-7034 (LAK)



MWR Events



Untamed, Unrivaled

May

103 FSS MWR JOINT BASE SAN ANTONIO
502d FORCE SUPPORT SQUADRON
PRESENTS
JBSA RECREATION PARK AT CANYON LAKE
MAY 6 & JUNE 3
8:30-9:30 P.M.
STAR GAZING
JOIN US FOR A STAR GAZING CLASS ON THE LAKE. SEE THE SOLAR SYSTEM AND BEYOND THROUGH POWERFUL TELESCOPES. WE SHOULD HAVE EXCELLENT VIEWS OF MANY OF THE PLANETS IN OUR SOLAR SYSTEM IN ADDITION TO CONSTELLATIONS AND DEEP SPACE OBJECTS THIS TIME OF YEAR. THIS IS OPEN TO ALL DOD ID CARDHOLDERS. THE PRICE FOR THIS CLASS IS \$10 FOR CHILDREN 12 AND YOUNGER AND \$20 FOR AGES 13 AND OLDER.
TO RESERVE YOUR SPOT, PLEASE CALL (830) 964-3576 OR EMAIL JBSALODGINGRES@GMAIL.COM. START TIME MAY VARY OR DATES MAY BE RESCHEDULED DUE TO WEATHER AND VISIBILITY.
Canyon Lake JBSA Today ICE

- **May 13:** Babysitter's Course, 8 a.m. to noon, (LAK)
- **May 13:** Pre-teen Trip to Magic Theater, 1-5 p.m., (FSH)
- **May 13:** Mother's Day Tea Party, 11 a.m. to 1 p.m., Arnold Hall, \$30 per mother/child (LAK)
- **May 13:** Teatime with Mom, noon to 2 p.m., (RND)
- **May 13 & 17:** License to Carry Classes, 8 a.m. to 1 p.m. (Camp Bullis)
 - Cost is \$80, must be 21, call (210) 363-2332 to sign up
- **May 14:** Mother's Day Brunch, 10 a.m. to 7 p.m., Golf Course (FSH)
- **May 14:** Mother's Day Breakfast, 9:30-10:30 a.m., Club, sign up (210) 645-7034 (LAK)
- **May 14:** Mothers Day Bowling Special, 1-6 p.m., Moms bowl free (RND)
- **May 19:** Family Skate Night, 5-7 p.m., Youth (FSH & RND)
- **May 19:** Parents Night Out/Give Parents a Break, 6-10 p.m. (LAK)
- **May 17:** How to Build a Fire Workshop, 5:30-6:30 p.m. Outdoor Recreation
 - Cost \$15, call LAK ODR at (210) 925-5532 to sign up
- **May 20:** Parents Night Out/Give Parents a Break, 1-5 p.m. (FSH) & 6-10 p.m.(RND)



MWR Projects



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JBSA Lackland Auto Hobby (One Location in JBSA)

Tue/Thu 9AM-7PM, Wed/Fri 9AM-6PM, Sat 8AM-5PM

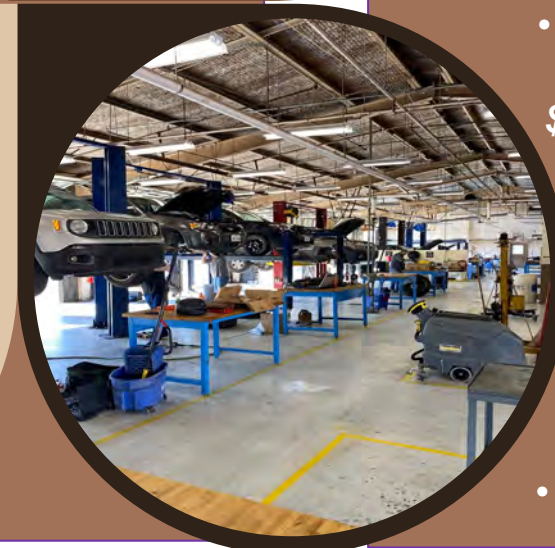
- Includes 6 self-service car wash bays and vacuums
- Offers both self-service and full-service options
 - NAF vehicle fleet servicing/maintenance
 - Texas State Inspection Service
- Full-service labor rate \$95 per hr vs. \$146.64 TX Avg
- Complete tool kits/air impact system/tire mounting & balancing/rotor & drum resurfacing and much more

\$389K Equipment Reinvestment in FY22/23

- Tire Balancer/Mounting Machine
 - 4 New Lifts/14 Total
- Specialized Motorcycle/ATV Lift
- 14K Drive-On for Large Trucks/SUVs
- Complete Refresh for Hand Tools/Kits

On the Horizon - Projects

- Full-Service Car Wash and Upgraded Framing Shop



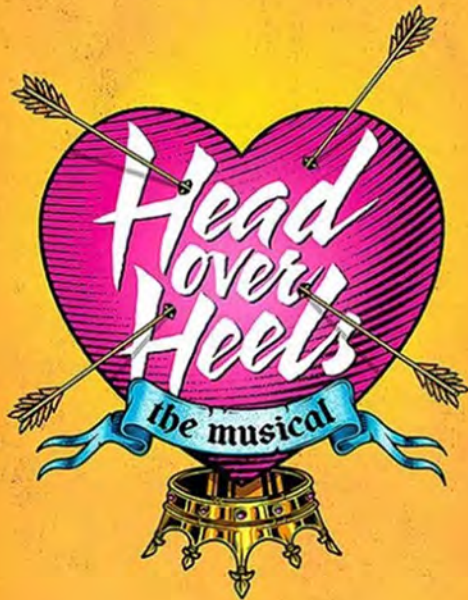


MWR Events



Untamed, Unrivaled

May



JBSA-Fort Sam Houston
-The Harlequin-

May 26th - June 17th

Friday & Saturday

Showtime 7:30 PM

Bar & Box office 6:30 PM

Fort Sam Houston Theater



- **May 20:** Boat Driving Course, 11 a.m. to 1 p.m.
(JBSA Recreation Park @ Canyon Lake)
- **May 20:** Kayak & Paddle Board Class, 10 a.m. to noon
(JBSA Recreation Park @ Canyon Lake)
- **May 20:** Dutch Oven Cooking Class, 1-2 p.m.
(JBSA Recreation Park @ Canyon Lake)
- **May 20:** Spring Lake Snorkle & Boat Tour, 3:30-8 p.m.
 - Cost \$65, includes roundtrip transportation
 - Sign up, call LAK ODR at (210) 925-5532
- **May 20:** America's Kids Run, at all 3 locations
 - FSH: 210-221-3502/LAK: 210-671-2388/RND: 210-652-3298
- **May 25-June 17:** Head Over Heels Show, Sam Houston Theater, tickets start \$20 (FSH)
 - Fridays & Saturdays at 7:30 p.m.
- **May 25:** Cole-Chella End of School Bash, 1-6 p.m., (FSH)
- **May 27 & 28:** Memorial Weekend Bowling Special (LAK)
 - Family of 4 receives 2 hours of bowling, cheese pizza, 4 drinks for \$80
- **May 27 & 28:** Memorial Weekend Bowling Special (RND)
 - \$20 per hour for up to 6 people with \$3.50 shoe rental



MWR Events



Untamed, Unrivaled

June

FSS MWR 502d FORCE SUPPORT SQUADRON PRESENTS
JOINT BASE SAN ANTONIO

JBSA-RANDOLPH
CUSTOMER APPRECIATION

JUNE 3 3-9 P.M.
HERITAGE PARK

LARGEST INFLATABLE WATER SLIDE IN THE STATE OF TEXAS!
FREE FOOD BEVERAGES
FACE PAINTING
GAMES
INFLATABLES
MUSIC BY OMG SOUNDS
AND MORE!

DON'T MISS OUT ON THIS FUN, FREE EVENT!

For more information, call
JBSA Community Programs
(210) 652-5763.

f JBSA502FSS COMMUNITY PROGRAMS JBSAtoday.com

- **June 3:** Lets Celebrate Summer, 3-9 p.m., Parr Club, open to all DoD ID cardholders (JBSA-RND)
 - Free and includes music, swimming, interactive inflatables, fire-dancers and food trucks
- **June 3:** Stargazing, 9:30-10:30 p.m. (JBSA Recreation Park @ Canyon Lake)
- **June 3-4:** 3D Archery Competition, registration is 8-10 a.m. (Camp Bullis)
- **June 3 & 24:** Beyond Marina Boat Tour, 11 a.m. to 2:30 p.m. (JBSA Recreation Park @ Canyon Lake)
- **June 7:** How to Set up a Campsite workshop, 5:30-6:30 p.m., Outdoor Recreation
 - Cost \$15, call LAK ODR at (210) 925-5532 to sign up
- **June 9:** TaylorMade® Golf Demo Day, 11 a.m. to 3 p.m. (FSH)
- **June 10:** Father's Day Rodeo Celebration, 11 a.m. to 1 p.m., Parr Club (RND)
 - \$15 members/\$17 nonmembers, includes games and food, sign up by June 2
- **June 10:** Boat Driving Course, 11 a.m. to 1 p.m. (JBSA Recreation Park @ Canyon Lake)
- **June 10:** Kayak & Paddle Board Class, 10 a.m. to noon (JBSA Recreation Park @ Canyon Lake)
- **June 10 & 24:** License to Carry Classes, 8 a.m. to 1 p.m. (Camp Bullis)
 - Cost is \$80, must be 21, call (210) 363-2332 to sign up

JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



MWR Projects



Untamed, Unrivalled



JBSA Lackland Outdoor Recreation

*Monday – Friday 0900-1600
210-925-5532*

- **Mobile Axe Throwing Trailer - \$37K NAF Investment**

- Increases programming capability
- Supplement Unite/R4R Initiatives
- Deployable on installation only. Can be rented for events by contacting JBSA LAK ODR.



- **Paintball Field Upgrades- \$12K NAF Investment**

- Increases programming capability
- Supplement Unite/R4R Initiatives
- Available for unit functions as well as private parties



MWR Events



Untamed, Unrivaled

June

502D FORCE SUPPORT SQUADRON PRESENTS

Virtual BINGO Night

June 23

FACEBOOK LIVE
FAMILY FUN
6:30 P.M.
Open for all ages

Check your email for your bingo card(s) on June 23 after noon.

REGISTRATION REQUIRED
Deadline to register is June 22 by
For more information, call
(210) 652-5763.

- Registered players will receive bingo cards via email on June 22 after noon. Only these cards will be valid to play the game on June 23.
- The bingo card link will be sent from JBSAcommunityevents@gmail.com. Check your spam folder or call (210) 652-5763 for assistance.
- Bingo cards can be played virtually or you can open your link and press "Control-P" to print.
- If you choose to print your cards, please remember to print them prior to the event and find something to use for bingo chips.
- Prizes must be picked up in person.

COMMUNITY PROGRAMS | JBSA 502FSS | JBSAtoday.com | FSS, LIGHTING THE WAY... EVERYDAY

- **June 12-16:** Junior Golf Camp, ages, 6-12, 8-10 p.m., \$120 per (RND)
- **June 16:** Juneteenth Celebration, 4-11 p.m., Gateway Club (LAK)
- **June 17:** Six Hole Mix Up Tourney, 8 a.m. start, \$30 plus greens & cart fee (LAK)
- **June 17:** Archery Class, 10-11 a.m., (RND)
- **June 18:** Family Golf Scramble, 12:20 p.m. start, \$25 plus greens & cart fee (FSH)
- **June 18:** Juneteenth Bowling Special, noon to 5 p.m. (LAK)
 - \$2.50 per game per person with \$2.50 shoe rental
- **June 18:** Father's Day Bowling Special, 1-6 p.m., Dads bowl free (RND)
- **June 19-23:** Youth Soccer Clinic, 5:30-6:30 p.m., (LAK)
- **June 22:** Purse Bingo, 6 p.m., Sam Houston Community Center, \$40 per pack (FSH)
- **June 23:** Parents Night Out/Give Parents a Break, 6-10 p.m., (RND)
- **June 23:** Virtual Bingo Night, 6:30 p.m., free, to register check JBSAtoday.com
- **June 24:** Parents Night Out/Give Parents a Break, 1-5 p.m. (LAK)
- **June 24:** Late Night Hoops, 6-11 p.m., (FSH)
- **June 24:** Dutch Oven Cooking Class, 1-2 p.m. (JBSA Recreation Park @ Canyon Lake)



MWR Events



Untamed, Unrivaled

June/August



f JBSA502FSS

COMMUNITY PROGRAMS

JBSAtoday.com

- **June 24:** Rock Climbing at Medicine Wall, 9 a.m. to 1 p.m.
 - Cost \$30 & includes roundtrip transportation
 - Sign up, call LAK ODR at (210) 925-5532
- **June 26-29:** Soccer Camp, 9-11 a.m., Youth (JBSA-RND)
- **June 27:** Luau Bingo Night, 6-8 p.m., Arnold Hall.
Cost \$30 per pack (LAK)
- **June 30:** Ice Cream Social, 4-5 p.m., (FSH)
- **July 14:** Virtual Bingo Night, 6:30 p.m., free, to register check JBSAtoday.com
- **July 28:** Night in Vegas, 6:30-11p.m., Parr Club (RND)
 - Cost is \$40 per person
- **Aug. 5:** Back to School Bash, 9 a.m. to 1 p.m.
Salado Creek Park (FSH)
 - Free school supplies while they last, interactive inflatables, music, open to all JBSA
- **Aug. 11:** Virtual Bingo Night, 6:30 p.m., free, to register check JBSAtoday.com
- **Aug. 25:** Paint Your Picasso, 6 p.m., \$15 per person
Golf Course (FSH)



2023 SNOWFEST REVIEW



Untamed, Unrivaled



Four Snow Slides

Four Inflatables, Rock Wall, Jumbo Slide, Snow pit, Face Painting, DJ

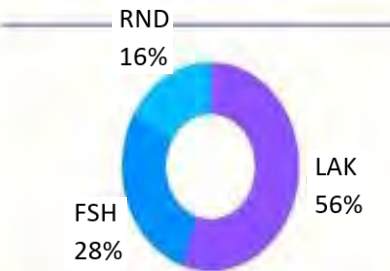


5 AAFES Food Trucks
502FSS Food Truck
Keystone Club PO - S'mores Pit



Social Media Engagement

- 9 Posts/3 videos
- 48,534 reach
- 52,149 impressions



Estimated Attendance: 3500



LKD Fire Station Partnership

Keystone Club benchmarked S'mores stations

Private Org fundraising options



Execution: 57 FSS personnel,
425 workload hrs, \$41K cost,
\$5250 commercial sponsorship

Measure of Effectiveness

- Food vendors reported highest net profit in 14 months
- Wait time 15-20 min (avg); 1-45 min (range)
- Guests represented all JBSA locations
- Enhanced activities for children under 5 yrs
- Increased community engagement: ODR, M&FRC, SLPM & FCC



Where to find 502 FSS Info



Untamed, Unrivaled

- JBSAToday.com
- JBSAToday magazine
- <https://www.facebook.com/JBSA502FSS>
- JBSA502FSS Instagram
- Bi-Weekly Email Newsletter
- 44 Digital signage at facilities across JBSA
- Flyer racks at facilities/Poster all around JBSA
- Textedly (Text “502FSS” to 877-978-2249 to subscribe)



JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



Untamed, Unrivaled

Personnel Services



THREE LOCATIONS TO SUPPORT OUR MILITARY COMMUNITY



JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



Personnel Services



Untamed, Unrivaled

- **802d FSS Military Personal Flight (MPF) customer service hours training days**
 - *Effective: 6 March 2023*
- **LACKLAND MPS:**
 - ID Cards: Mon-Thurs: 0730-1500; Fri: 0730-1200
 - Military Personnel Section: Mon-Thurs: 0730-1500; Fri: 0730-1200
- **RANDOLPH MPS**
 - ID Cards: Mon-Thurs: 0730-1500; Fri: 0730-1200
 - Military Personnel Section: Mon-Thurs: 0730-1500; Fri: 0730-1200
- **FT SAM HOUSTON JPPC:**
 - MPD ID Cards: Mon, Tues, Weds, Friday: 0730-1500; Thurs: 0730-1200
 - MPD (Army): Mon, Tues, Weds, Friday: 0730-1500; Thurs: 0730-1200
 - PSD (Navy): Mon, Tues, Weds, Friday: 0730-1500; Thurs: 0730-1200
 - MPS (Air Force): Mon-Thurs: 0730-1500; Fri: 0730-1200



Three locations to support our military community



802 FSS M&FRC (RND)

POC: Ms. Darlene Taylor at 210-652-5321



Untamed, Unrivaled

• Joint Base San Antonio Military & Family Readiness Centers

JBSA-Fort Sam Houston
3060 Stanley Rd., Bldg. 2797
210-221-2705

JBSA-Lackland
1550Wurtsmith St., Bldg. 5725
210-671-3722

JBSA-Randolph
555 F Street West, Bldg. 693
210-221-2705



Become familiar with your new military community. Connect with other spouses. Learn about JBSA, military customs, courtesies, ranks, acronyms, benefits and services.



Spouses newly assigned to JBSA are encouraged to attend. Open to all branches of service; designed for new spouses of less than 5 years.

2023 SCHEDULE

JBSA-RANDOLPH
(M&FRC, Bldg. 693)
8:30 a.m. to Noon

March 29, 2023



ARE YOU PREPARED
FOR YOUR SERVICE MEMBER'S
RETIREMENT OR SEPARATION?
When they transition, **YOU** Transition Too!



Retirement and transitioning can be an exciting time. It can also present challenges for your family that you can prepare for in order to eliminate unnecessary stress and hardships.

TAP Too is specifically developed to help military spouses from all branches of service.

To register, call (210) 652-5321.

LEARN MORE



M&FRC Facebook
www.Facebook.com/mfrcjbsa



M&FRC Calendar of Events
www.Jbsa.mil/resources/military-family-readiness

(210) 652-5321



802 FSS M&FRC (LAK)

POC: Mr. Joe Catahay at 210-671 3722



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Joint Base San Antonio Military & Family Readiness Centers

JBSA-Fort Sam Houston
3060 Stanley Rd., Bldg. 2797
210-221-2705

JBSA-Lackland
1550Wurtsmith St., Bldg. 5725
210-671-3722

JBSA-Randolph
555 F Street West, Bldg. 693
210-221-2705

JBSA-MILITARY & FAMILY READINESS CENTER OPEN TO ALL DOD ID CARD HOLDERS

Located at JBSA-Lackland M&FRC
Bldg. 5725 2nd Floor



Tips for Writing a Federal Resume 2023

11 April | 11 July
1-3 p.m.
10 October
5:30-7:00 p.m.



Your resume is the first
impression!

This workshop will help you to
create a template for a federal
resume. Understand vacancy
announcements, and how to
address KSAs, keywords
and how to develop
accomplishment statements!



→ Navigate the USA Jobs Website

Walk thru the USA Jobs website and
understand the application process and
how to create an account!

→ Review Federal Resume Format

Create a template and outline your
accomplishments!

→ Explore Hiring Pathways

Understand the various special hiring
authorities for veterans, and military
spouses!

CALL OR EMAIL FOR INFORMATION AND TO REGISTER

210-671-3722 802fss.fsfr@us.af.mil

Robert Giles – robert.giles.4@us.af.mil



Military & Family Readiness Center on Facebook
www.Facebook.com/mfrcjbsa

JBSA-Lackland Technical Training Airman Readiness Element

WELCOME To The FAMILY!



A Virtual Four-Part
Weekly Series for
New BMT/Tech Training Spouses

- 1 Enrollment & Documentation
- 2 Finances - Healthcare - Childcare
- 3 Relocation Processes & Resources
- 4 Military & Family Readiness Center



210-671-5406/5408



802fss.fsfr@us.af.mil



Senta Anglin – senta.anglin@us.af.mil



Military & Family Readiness Center Calendar of Events
www.Jbsa.mil/resources/military-family-readiness



802 FSS M&FRC (LAK)

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JBSA-Randolph
555 F Street West, Bldg. 693
210-221-2705



Information is provided on financial education to budget for a new baby. This training fulfills the mandatory DoD Financial Touchpoint Requirement.

Active-duty members are encouraged to attend.

2023 Dates

23 March, 22 June,
28 September & 21 December
Time: 9:00-1200



Valerie Barber - valerie.barber@us.af.mil



Military & Family Readiness Center on Facebook
www.Facebook.com/mfrcjbsa



Who: Everyone

When: Last Thursday of the Month at 1500

Where: M&FRC, Bldg 5725, Rm 218

Why: To learn how small changes can improve your health!

Valerie Barber - valerie.barber@us.af.mil



Military & Family Readiness Center Calendar of Events
www.Jbsa.mil/resources/military-family-readiness



Online ID Card Renewal



POC: Capt Tony Garcia at 210-837-0366

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Purpose:

- DMDC has initiated a **Pilot program** for a new Online ID Card Renewal Process, **effective immediately**
- Sponsors can renew their eligible dependent's ID card online and have the new card mailed directly to them without ever visiting an ID card office!
 - The dependent must have already been enrolled in DEERS
 - Sponsor cannot replace their own ID Card (just the dependents)
 - Dependents 17 yrs old and under need a photo less than 12 years old in DEERS
 - Dependents 18 yrs old and over need two forms of ID, must already in be in DEERS, and also need a photo under that's less than 12 years old

Instructions:

- Sponsors can follow the below instructions to order their dependent's ID Card:
 - Search <https://idco.dmdc.osd.mil/idco/>
 - Select the "Family ID Cards" hyperlink
 - Select DS login or CAC
 - Enter your information
 - Select "Request New ID" next to the desired dependent
 - System will notify you if you meet new requirements
 - If approved, DMDC will process and mail the ID to the address on file in DEERS (two week turn around)
 - Local ID card office is not involved in this process at all
 - Please do not request a dependent's ID at an ID Card office, if you already began this process online



*Completely different from the other online ID card process where the local ID card office processes a request via org box



Civilian Personnel



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JBSA - AF Civilian Hiring Event

Come be a part of the "Premiere Installation" in the Department of Defense!

Wednesday, 12 April 2023, 9:00am-3:00pm
St. Philip's College
1801 Martin Luther King Dr., San Antonio, TX 78203

1. Register for the event on Eventbrite or scan QR Code
2. Prepare your federal resume. **ALL RESUMES MUST BE SAVED as a PDF** and you **must** name the file as:
Industry, First Name and Last Name.
Example: Human Resources, Joe Smith
3. Email your federal resume to 802fss.fsc.jbsarecruiter@us.af.mil
Please type in the Subject Line of Email: **Hiring Event**

Job Seekers Register	Event Volunteers Sign-up	Email Resume Here	Vendors Send Email Request
SCAN ME	SCAN ME	SCAN ME	SCAN ME
bit.ly/3Dp4yK2	bit.ly/3Y93X		

We are hiring for all open positions across JBSA!
Lackland AFB, Fort Sam Houston, Randolph AFB, and Camp Bullis

- Seeking non-profit organizations that assist Veterans, Transitioning Service Members & Their Families
Please Email Walter Rogers: walter.rogers_3@us.af.mil
- Seeking volunteers to assist with the event set-up and assisting during the event.

SUPERVISOR'S CORNER

Defense Management Performance Appraisal Program (DPMAP)

Complete appraisal NLT 5 May 23 for cycle ending 31 Mar 23

Employee Assistance Program

Get assistance for you and your dependents; assistance is available 24/7

www.worklife4you.com

myPers services moving to myFSS platform: <http://myfss.us.af.mil>

Civilian Benefits and Retirement Programs now available

•Apr 12: JBSA – AF Civilian Hiring Event

- St. Phillips College, 1801 MLK Dr, San Antonio
- Register for event via Evenbrite or scan QR code
- Hiring for all open positions across JBSA



Where to find 802 FSS Info



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The screenshot shows a web browser window with the URL <https://www.jbsatoday.com/802fss/>. The page has an orange navigation bar with the JBSA logo and menu items: Family, Fitness, Food, Fun, More, FSS News, and Events. Social media icons for Facebook, Instagram, and YouTube are in the top right. The main content area has a dark teal background with the text "802 FSS SUPPORT SERVICES" and "FORCE | SUPPORT | SQUADRON". Below this is a section titled "OFFICE LOCATIONS" with three location cards, each with a location pin icon and contact information.

Location	Address	Phone
Fort Sam Houston	2380 Stanley Rd. Bldg. 2263 Rm 325 Fort Sam Houston, TX 78234	(210) 808-7577
Lackland	1720 Patrick St Bldg. 5211 Lackland AFB, TX 78236	(210) 925-9331
Randolph	415 B Street East Bldg. 598 Randolph AFB, TX 78150	(210) 652-5273

The Joint Base San Antonio 502 Air Base Wing consists of 2 Force Support Squadrons. The 502 FSS and 802 FSS. The 802 FSS provides military and civilian personnel support, education and training resources and mission readiness programs.

Education & Training

<https://www.jbsatoday.com/802fss/>

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Five & Thrive

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The Thrive Guide is an educational and inspirational guide for today's Air Force & Space Force spouse. Created for spouses by spouses, the Thrive Guide serves as a comprehensive resource to support spouses at all levels.

How to access the guide:
Scan the QR code above with your phone camera then click the pop up or visit www.af.mil then scroll down and click the Support for Families tab.

Five and Thrive, created by Sharene Brown - Spouse of the 22nd Chief of Staff of the Air Force, is an invaluable resource to new Spouses! Their **Thrive Guide** book has extremely useful information, including the meanings for all of those pesky AF acronyms, explanations of what different resources we have available are, rank structure, what is OPSEC, Spouse Support resources, and so much more!



NEW TO THE MILITARY? NEW TO JBSA?
IN NEED OF RESOURCES?

-  **CHILDCARE**
-  **EDUCATION**
-  **HEALTHCARE**
-  **HOUSING**
-  **SPOUSE EMPLOYMENT**

FIND SUPPORT HERE!

Local Resources



Military Family Readiness Center

National Resources



Five & Thrive Guide



Five & Thrive Landing Page

Five & Thrive is for spouses, by spouses. It is not part of the Department of Defense or any of its components and it has no governmental status.



AFAF



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The annual AFAF campaign season will be conducted between 20 March thru 5 May 2023. This is a historical year of “Fifty Years of Caring”. The Air Force Assistance Fund campaign supports the four official and affiliate charities of the United States Air Force: Air Force Aid Society; Air Force Village Charitable Foundation; Air Force Enlisted Village; and General and Mrs. Curtis E. LeMay Foundation.

JBSA CAMPAIGN DATES: [27 Mar – 12 May 2023](#)

- **JBSA Primary IPO: MSgt Johnathan Leuellen** at johnathan.leuellen@us.af.mil
 - **JBSA Alternate & FSH IPO: Ms. Genarie Schafer** genarie.schafer@us.af.mil
Ms Alyson Lewis alyson.lewis@us.af.mil
 - **JBSA Randolph IPO: MSgt Vanessa Martin** vanessa.martin.4@us.af.mil
TSgt Garrett McNeely garrett.mcneely@us.af.mil
 - **JBSA Lackland IPO: Capt Shawn Baker** shawn.baker.2@us.af.mil
MSgt Merissa Pough merissa.pough@us.af.mil
 - **Campaign Manger:** Ms. Karen Rudolph karen.rudolph@us.af.mil



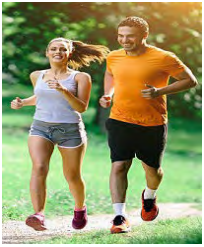
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April - Sexual Assault Awareness & Prevention Month (SAAPM)



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“STEP FORWARD” 5K RUN

APRIL 1, 0730, RND Heritage Park
Email gina.m.ramirez2.civ@health.mil or bernadette.villa-morris.2@us.af.mil
Scan QR code to register →



“TAKE BACK THE NIGHT” AWARENESS WALK

APRIL 14, 1730, LAK, 37 TRW Headquarters
Contact Charlotte Moerbe at 210-808-0110 or email charlotte.moerbe-dimmitt@us.af.mil or Dan Katka at 210-808-0177 or daniel.katka.2@us.af.mil



“CHALK WALK”

APRIL 6, 0800-1500, FSH 4270 Gorgas Circle (Walking trails behind Old BAMC)
Call (210) 221-7577 or email sandra.a.hocking.civ@army.mil



“DRIVE OUT SEXUAL ASSAULT” GOLF TOURNAMENT

APRIL 21, 1230 start (1130 check in), RND Golf Course
Contact 210-808-8975 or email william.hall.6@us.af.mil



“WET PAINT PROJECT”

APRIL 13, 1400-1600, FSH M&FRC
APRIL 20, 1000-1200, LAK M&FRC
APRIL 27, 1300-1500, RND M&FRC
Call 210-652-4386, Registration link: <https://usaf.dps.mil/sites/aetc-jbsa/CVB/Prevention/SitePages/Home.aspx>



“DENIM DAY” WEAR DENIM IN SUPPORT OF SURVIVORS

APRIL 26, (ONLY PARTICIPATING COMMANDS – CHECK WITH YOUR SUPERVISOR)



TEAL TREE DISPLAYS

Lighted trees will be displayed in common areas around JBSA to help bring awareness.
Contact SAPR at RND 210-652-4386, LAK, 210-671-7273, FSH at 210-808-8981

Call 210-808-0110 or 210-808-0177 to learn more about these and many other events we'll have throughout JBSA!

JBSA SAPR/SHARP ADVOCACY CENTERS

LACKLAND
671-7273

FORT SAM HOUSTON
808-8990

RANDOLPH
652-4386

Providing SAPR services including victim advocacy, legal and counseling referrals for all service branch members and their families affected by sexual assault.

JBSA SAPR 24hr Report Line 210-808-7272
DoD 24hr Safe Helpline 877-995-5247



Access to Care Update



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New Initiatives: Onboarding Fair, CAMO, and resources to include:

MHS GENESIS PATIENT PORTAL

- Secure access to book, reschedule, cancel and review appointments

TELEHEALTH OPTIONS

- **Dr. on Demand:** Urgent Care + Behavioral Health providers (referral required for active-duty service members)
- **Telemynd:** Comprehensive tele-behavioral health care (referral required for active-duty service members)

PHARMACY SERVICES

- Q-Anywhere: Text "Get in Line" to 1-833-256-3632 (new activations)
- Pharmacy Lockers: Self-service kiosk at WHASC, Fort Sam PX and BAMC
- Express Scripts Home Delivery - \$0 copay for active duty

NEW ACCESS TO CARE GUIDE:

- <https://bamc.tricare.mil/Portals/143/documents/Resources/Access-to-Care-Brochure.pdf>

NEW ACCESS-2-CARE APP

- **Android:** From **Chrome** browser, visit: <https://mobile.health.mil>
- **IOS:** From **Safari** browser

NEW BENEFICIARY TEXT SERVICE

- To join, text **MilCare** to 1-877-345-7262





Your Avenues for Care & Support



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MHS GENESIS Patient Portal

<https://my.mhsgenesis.health.mil/pages/home>

Secure access to book, reschedule, cancel and review appointments

Consult Appointment Management Office (CAMO)

210-916-9900

Option 1: To schedule referral

Option 2: To change, verify or for questions

Nurse Advice Line (NAL)

1-800-TRICARE (874-2273), Option 1

Urgent Care Centers (UCCs)

TRICARE Prime family members and retirees do not require a referral for in-network UCCs. *Active-duty patients - need referral from PCM team or the NAL*

Dr. on Demand App

24/7 access to doctors, psychiatrists, psychologists, and other medical experts; all beneficiaries eligible; *referral required for active-duty service members*



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Additional Care Resources



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SAN ANTONIO MARKET
PATIENTS IN NEED OF CONTRACEPTION
PINCC
WALK-IN CONTRACEPTIVE SERVICES

The San Antonio Market offers walk-in contraceptive services for beneficiaries on the following days & times:


<p>Moreno Patients in Need of Contraception (PINCC) Clinic</p> <ul style="list-style-type: none"> Wednesdays 1200-1400 Active Duty Permanent Party Only Please check-in at the Adolescent & Young Adult Clinic Front Desk 	<p>Reid Clinic</p> <ul style="list-style-type: none"> Tuesdays & Thursdays Patients check in at 0630 BMT/Tech Trainees Only 	<p>Randolph Clinic</p> <ul style="list-style-type: none"> Daily expedited birth control clinic appts available All Beneficiaries (AD/Family Members) Call 210-652-1836 or message through the MHS GENESIS Portal
<p>McWethy TMC</p> <ul style="list-style-type: none"> Tuesdays Patients check in at 0530 FSH Trainees Only 	<p>WHASC PINCC Clinic</p> <ul style="list-style-type: none"> Tuesdays & Thursdays 0730 - 1100 All Beneficiaries (AD/Family Members) 	

Along with walk-in contraceptive services, beneficiaries can also make an appointment by calling CAMD at 210-916-9900 or visiting the MHS GENESIS Portal and messaging their Primary Care or OB/GYN clinic; NO referral needed for contraceptives

Plan B is available as a no-cost, over-the-counter, walk-in pharmacy item.

For additional information, visit <https://newsroom.tricare.mil/Articles/Article/3174941/tricare-offers-contraceptive-care-to-support-you-your-family-and-your-readiness>

DOWNLOAD THE DECIDE • BE READY APP AS A GUIDE IN BIRTH CONTROL OPTIONS




Walk-in Contraceptive Services (PINCC)
For active duty and family members

Mental and Behavioral Health Services
BAMC: 210-539-2273

WHASC: 210-292-7361

TRICARE Beneficiary Services
BAMC: 210-916-3586

WHASC: 210-292-7848

Patient Experience Officers:
BAMC: 210-916-2330
Email: usarmy.jbsa.medcom-bamc.list.bamc-patient-advocacy-center@health.mil

WHASC: 210-292-6688/7827 or 216-7715

Randolph: 210-652-2159 or 210-419-0854

RANDOLPH EXPRESS GRAND OPENING



MAY/JUNE 2023

- BURGER KING
- CHOPZ
- HUNT BROTHERS PIZZA
- EDDIE PEPPERS TO GO
- 16 FUELING STATIONS
 - BEER
 - WINE
 - SPIRITS
- SNACK AVENUE
 - ICED COFFEE
 - ROLLER GRILL
- GOURMET FROZEN BEVERAGES



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JBSA Gate Hours



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JBSA – Fort Sam Houston



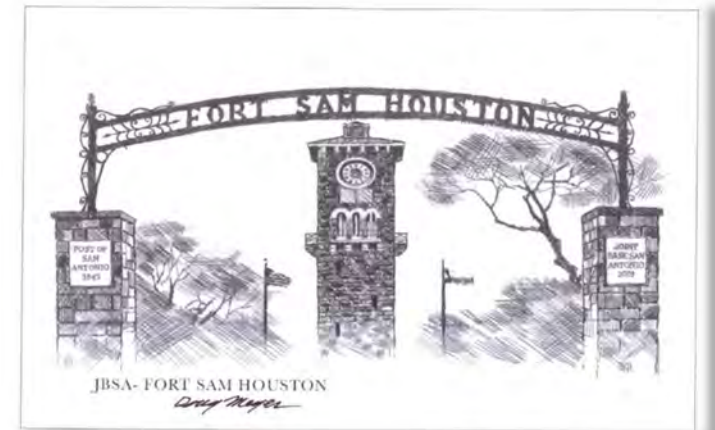
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JBSA – Fort Sam Houston Gate Hours:

- **24/7 Gates and Pedestrian Portal:** Camp Bullis, Harry Wurzbach East, SAMMC/I-35, Schofield, Walters, Quadrangle Pedestrian Portal (Members with registered Common Access Card. CACs can be registered at BDOC.)
- **Restricted Gates:**
 - BAMC Beach Gate: 0600 - 1800, Monday – Friday
 - Winans Gate: 0600 - 2100, Monday – Friday
 - New Braunfels Gate: 0600 - 1800, daily (Closed weekends and holidays)
 - Jadwin Commercial Gate: 0600 - 1800, Monday-Friday
 - BAMC/I-35 Commercial Gate: 0600 - 1300, Monday - Friday
- **Closed Gates:** Wilson Gate, Harry Wurzbach West Gate

JBSA – Fort Sam Houston Visitor Control Center hours:

- BAMC/I-35 VCC: 24/7
- Walters VCC: 0600 - 1730, Monday - Friday





JBSA - Lackland



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JBSA – Lackland Gate hours:

- **24/7 Gates:** Luke East, Valley High, General McMullen, Chapman Annex

- **Restricted Gates:**
 - ❑ Selfridge West: 0600 – 0900 & 1500 – 1800 Inbound/Outbound (Monday, Tuesday, Thursday, Friday) Wednesday's only 0600 – 1800 (inbound & outbound) (Closed holidays)
 - ❑ Security Hill: 0600 – 1800 Monday – Friday (Closed Holidays)
 - ❑ Growden Commercial Gate: 0500 – 1700 Daily (Closed Holidays)

- **Closed Gates:** Luke West, Selfridge East

JBSA – Lackland Visitor Control Center hours:

- Luke East VCC: 24/7





JBSA - Randolph



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JBSA – Randolph Gate hours:

- **24/7 Gates:** Lindsey Gate

- **Restricted Gates:**
 - ❑ West Gate: 0600 – 1400 (Monday – Friday) 1400 – 1800 (Outbound only Monday – Friday) (Closed Holidays)
 - ❑ South Gate: 0600 – 1800 Monday – Friday
 - ❑ High School Gate: Opened only on Sanctioned RFISD Events

- **Closed Gates:** East Gate

JBSA – Randolph Visitor Control hours:

- Lindsey Gate VCC: 0700 – 1630 Monday – Friday (Closed Weekends and Holidays)





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Upcoming Installation Exercises



Natural Disaster Response Exercise



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- **Who:** Conducted by 502 ABW and JBSA Mission Partners
 - All JBSA, CAT, EOC, and UCCs
- **What:** (NDRE) Natural Disaster Response Exercise
- **When:** 22-28 Mar 23 for exercise weather messages leading up to full-scale exercise on 29 Mar 23 0900-1500
- **Where:** JBSA-ALL
- **Why:** Meet DoDI 6055.17, AFI 10-2501, DOD Installation Emergency Management (IEM) program requirement to exercise Emergency Plans
- **Expectations:** Test Unit shelter in Place, Emergency Action Plans, Continuity of Operations (COOP) plans. JBSA units respond to exercise injects for the Natural Disaster Response Exercise.



Active Shooter Notification Exercise



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- **Who:** Conducted by 502 ABW and Mission Partners
 - CAT, EOC, and UCCs
- **What:** Active Shooter Notification Exercise (Virtual responses only)
- **When:** 12 Apr 23, 0900-1500
- **Where:** JBASA
- **Why:** Meet DoDI 6055.17, AFI 90-201, JBASA ID Plan, and JBASA Installation Emergency Management Plan (IEMP 10-2) requirement to exercise Emergency Plans
- **Expectations:** Exercise initiation of a simulated Active Shooter incident on JBASA will be via AtHoc (email, text, and telephone). We will evaluate the notification process through AtHoc and WebEOC to ensure effectiveness of the notification process throughout JBASA.



Active Shooter Tabletop Exercise



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- **Who:** Conducted by 502 ABW with 37 TRW
 - CAT, EOC, and 37 TRW UCCs
- **What:** Active Shooter (TTX)
- **When:** 26 Apr 23, 1300-1500
- **Where:** JBSA-FSH, Bldg 247 Wing Conference Room and Virtual (Scenario specific to LAK).
- **Why:** Meet DoDI 6055.17, AFI 90-201, JBSA ID Plan, and JBSA Installation Emergency Management Plan (IEMP 10-2) requirement to exercise Emergency Plans.
- **Expectations:** Discussion-based TTX to improve notification and preparation activities in response to Active Shooter event at Parade Field and Coining Ceremony on JBSA-LAK.